

NSW Responsible Service of Alcohol - RSA

NSW CLGCA* APPROVED



This training is mandatory for anyone involved in the sale, supply, service or promotion of alcohol in NSW.

RSA training is designed to provide staff with an understanding of liquor legislation in NSW and to develop the skills, knowledge and awareness required to serve alcohol in a responsible manner.

This training is mandatory for anyone/person working in the following areas:

Pubs, clubs, hotels, bottle shops, cafes, restaurants (BYO and licenced), alcohol promotions, sports clubs and caterers.

About the training

This training emphasizes the importance of remaining aware of and monitoring patron behavior, noticing changes in behavior and how to communicate any changes amongst co-workers and management. Harm Minimisation legislation is explained so that people serving alcohol can protect themselves and their employers from civil and criminal liability.

This interactive training leads students through role-plays where they are encouraged to use strategies to:

- Avoid serving underage;
- Avoid patrons becoming intoxicated and to practice methods for polite refusal.

SPECIAL:

Check out our specials when you book in both your RSA & RCG

What participants will learn

- The impact of alcohol abuse / misuse on the community
- Key government agencies
- NSW Liquor Act 2007
- How these laws affect employees of licensed premises
- Harm Minimisation provisions of the licensing laws
- Impact of alcohol on target groups
- Intoxication provisions
- Minors & proof of age
- Offences and penalties
- Statutory & other signage
- Indicators & strategies for preventing intoxication
- Strategies for preventing underage drinking
- Understanding Standard drinks
- Offering food and non-alcohol, alternatives
- Implementation of House Policies and industry codes of practice
- Safe transport options
- Roles of security staff
- Appreciating the benefits of responsible service
- About the industry, legislation and employer expectations

Qualifications issued:

Successful participants will receive the following qualifications:

1. **Nationally recognised Statement of Attainment for Unit SITHFAB009A Provide responsible service of alcohol from SIT20207 Certificate II in Hospitality; plus**
2. **Mandatory NSW CLGCA "Recognised RSA interim certificate.**

* **CLGCA: Casino, Liquor & Gaming Control Authority**



CFT NSW is Registered Training Organisation No. 91230 and complies with the Standards contained in the Australian Qualifications Training Framework (AQTF).

Please contact us for Training Schedule or for an obligation-free quote for training provided at your workplace

Course Duration: 6 hours, plus breaks

What is provided: Comprehensive workbook, training, NSW CLGCA Certificate and RSA Statement of Attainment

To enrol: Simply call 1300 661205 (local call cost)



Registered Training Organisation

Centre for Training Pty Ltd trading as CFT NSW

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Outside Sydney Phone: 1300 661205
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Some of the other training courses offered:

- **Responsible Conduct of Gaming RCG**
- **Bar Essentials**
- **Barista Coffee Making**
- **Food Safety & HACCP**
- **Nutrition for Children**