

# NSW Responsible Conduct of Gambling – RCG -

NSW CLGCA\* APPROVED

*This training is mandatory for anyone involved in the conduct of gambling in a NSW Registered Club, Pub or Hotel.*

RCG training is designed to provide staff with an understanding of NSW gambling legislation and to develop the skills, knowledge & awareness required to conduct gambling and attend gaming machines in a responsible manner.

## Who should do this training?

RCG is suitable for anyone working or hoping to work in NSW Registered clubs, pubs and hotels.

## SPECIAL:

**Check out our specials when you book in both your RSA & RCG**

## About the training

This training emphasizes the importance of complying with Gaming Legislation and communication with co-workers and management. Harm Minimisation legislation is explained so that people conducting gambling can protect themselves and their employers from civil and criminal liability.

Students are led through a range of case studies which promote discussion about problem gambling and the harm it can cause and provide strategies to:

- Avoid underage people entering gaming areas;
- Provide information about self-exclusion schemes.

## What participants will learn

- The impact of problem gambling on individuals, families and the community
- Key government agencies
- NSW Gaming Machines Act 2001 and Gaming Machines Regulation 2002
- How these laws affect employees of licensed premises
- Harm Minimisation provisions of the gambling laws
- Legislative provisions for responsible gambling provision
- Minors & proof of age
- Offences and penalties
- Statutory & other signage
- Self-exclusion schemes
- Strategies for preventing underage gambling
- Importance of advising patrons of assistance available to problem gamblers
- Implementation of House Policies and industry codes of practice
- Understanding duty of care
- Alcohol and gambling
- Appreciating the benefits of conducting gaming in a responsible manner
- About the industry, legislation and employer expectations

## Qualifications issued:

- Successful participants will receive a nationally recognised Statement of Attainment for Unit *SITHGAM006A Provide responsible gambling services* from SIT20207 Certificate II in Hospitality, and
- Mandatory NSW CLGCA "Recognised RCG interim Certificate" required prior to apply for your NSW OLGR Competency Card.



CFT NSW is Registered Training Organisation No. 91230 and complies with the Standards contained in the Australian Qualifications Training Framework (AQTF).

**Please contact us for Training Schedule or for an obligation-free quote for training provided at your workplace**

**Course Duration:** 6 hours, plus breaks

**What is provided:** Comprehensive workbook, training, NSW CLGCA Certificate and RCG Statement of Attainment

**To enrol:** Simply call 1300 661 205 (local call cost)



## Centre for Training Pty Ltd trading as CFT NSW

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Some of the other training courses offered:

- **Responsible Service of Alcohol**
- **Bar Essentials**
- **Barista Coffee Making**
- **Food Safety & HACCP**
- **Nutrition for Children**